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## CHRISTUS SCHUMPERT HEALTH SYSTEM

*CHRISTUS Schumpert is a 650-bed integrated health system with a tertiary hospital, St. Mary Place, in the downtown area of Shreveport, and a general acute care hospital, Highland, in southeast Shreveport.*

The 80-bed **CHRISTUS Schumpert Sutton Children's Medical Center** is a "hospital-within-a-hospital" and includes a 22-bed inpatient unit, 40-bed neonatal intensive care unit, 16-bed pediatric intensive care unit, and a pediatric emergency department. The facility offers family-oriented care, with no limitation on visitation.

A family hospitality wing provides home-like amenities to the patient and family. Child life services help children cope with treatment.



CHRISTUS Schumpert's comprehensive **cancer treatment center** is accredited by the American College of Surgeons' Commission on Cancer and provides state-of-the-art treatments. The center provides complete cancer care, including hematology, medical oncology, radiation and gynecologic oncology, as well as genetic counseling.

The health system is the only one in the area with state-of-the-art robotic assisted surgery, which is used for prostate cancer, gynecological



conditions and pediatric surgeries. New operating rooms and radiology suites provide the latest in digital technology at both campuses.

The hospital's outstanding sports medicine program earns regional acclaim, along with physical, occupational and speech therapies and a freestanding comprehensive wound center. Facilities and services also include wellness centers, extended-hours primary care, residential and in-home hospice, and a foundation for fundraising.

**Grace Home** is the region's only residential hospice and offers care and comfort with dignity to patients during their last days. The health system also provides for the community with an **Adult Day Health Center** for medically needy elderly residents. Three **school-based health centers** are sponsored by CHRISTUS Schumpert in Shreveport.

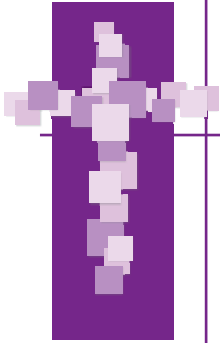
A new full-service center for victims of suspected child abuse and neglect houses three primary child advocacy programs under one roof, including **Cara Center**, which provides medical care and diagnosis. A two-year-old program in cooperation with area schools, **Project 5210**, provides education and activities for childhood obesity prevention and care.

**CHRISTUS Schumpert St. Mary Place** campus is a center for high-risk pregnancy care. The hospital's **Perinatal Transport Program** provides for mothers with problem pregnancies to be transported to CHRISTUS Schumpert for a safer delivery under the guidance of a maternal-fetal medicine specialist. Immediate care for the baby is provided in the area's only regional **Level III Neonatal Intensive Care Unit**, which is staffed around-the-clock by three neonatologists and six neonatal nurse practitioners.



The new **Schumpert Women's Care Clinic** offers prenatal care in a model that is unique in Shreveport and designed for women who desire more one-on-one and interpersonal time with their health care provider than most physicians can realistically provide. Care is provided by a women's health nurse practitioner in collaboration with a Maternal-Fetal Medicine Specialist and Obstetrics Hospitalist.

**Dubuis Hospital of Shreveport**, a licensed hospital located within CHRISTUS Schumpert St. Mary Place in Shreveport, is a 36-bed facility that offers medical and nursing services for long-term, acute care patients.



# CHRISTUS Health Northern Louisiana

## Improving the Health of the Communities We Serve is a Primary Focus

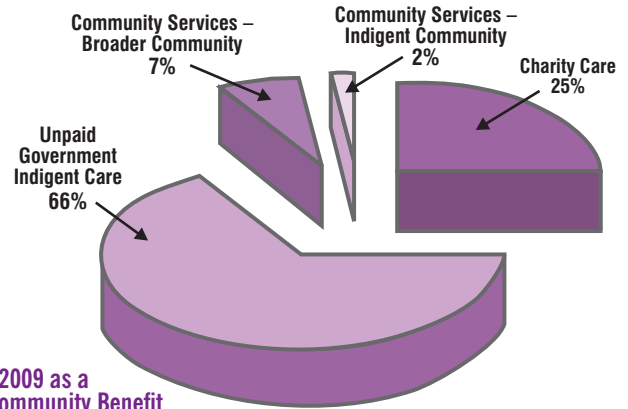
*A Synopsis of Community Benefit in Fiscal Year 2009*

**CHRISTUS Health Northern Louisiana**, a region of the CHRISTUS Health system, continues our journey to excellence that began ten years ago by improving the health of the communities we serve. The region works closely with the communities to ensure identified needs are incorporated in the regional community-owned plan as well as the CHRISTUS Health system's strategic plan.

We actively fulfill our mission of extending the healing ministry of Jesus Christ by supporting a broad array of community-based services and programs that facilitate access to care with special attention given to the health status of the low income, uninsured and underinsured populations. This report of community benefit is only a snapshot of the support and value provided to the communities we serve.

CHRISTUS Health Northern Louisiana follows the Catholic Health Association (CHA) and State of Texas guidelines for reporting community benefit.

**Charity Care** is defined as the unpaid cost of medical services provided to the uninsured and underinsured, including Medicaid. During fiscal year 2009, CHRISTUS Health Northern Louisiana provided more than \$28.2 million in



**Unpaid Cost in FY2009 as a Percent of Total Community Benefit**

Charity Care, which is 10.9 percent of the region's net patient revenue. Of this amount, **Unpaid Government Indigent Care** for the underserved, predominately Medicaid, comprises more than \$20.4 million of unpaid costs for fiscal year 2009, which is 7.9 percent of net patient revenue.

CHRISTUS Health Northern Louisiana also contributed more than \$2.5 million in **Community Services** to the Northern Louisiana community in fiscal year 2009. Thus, CHRISTUS Health Northern Louisiana provided \$30.8 million in total community benefit, which is 11.9 percent of net patient revenue earned in fiscal year 2009. This

equates to more than \$84,000 a day in community benefit. CHRISTUS Health Northern Louisiana reinvests all profits we earn back into the community through expanded health services, new technologies and better facilities.

In addition, cost of **Unpaid Government Sponsored Programs**, mostly Medicare for CHRISTUS Health Northern Louisiana was more than \$25.9 million, or 10.1 percent of the region's net patient revenue. In accordance with CHA Guidelines, CHRISTUS Health Northern Louisiana does not include this amount in reports of community benefit provided to other agencies.

### CHRISTUS HEALTH NORTHERN LOUISIANA COMMUNITY BENEFIT FY2008 vs FY2009

	YEAR ENDED 06/30/08		YEAR ENDED 6/30/09	
	UNPAID COSTS \$	AS A % OF NPR*	UNPAID COSTS \$	AS A % OF NPR*
<b>CHARITY CARE</b>				
Charity Care	3,512,502	1.3	7,750,930	3.0
Unpaid Government Indigent Care (predominately Medicaid)	10,535,827	4.0	20,461,405	7.9
<b>Charity Care Subtotal</b>	<b>14,048,329</b>	<b>5.3</b>	<b>28,212,335</b>	<b>10.9</b>
<b>COMMUNITY SERVICES</b>				
	3,602,277	1.4	2,556,760	1.0
<b>Total Community Benefit as per CHA Guidelines</b>	<b>17,650,606</b>	<b>6.7</b>	<b>30,769,095</b>	<b>11.9</b>
<b>UNPAID GOVERNMENT SPONSORED PROGRAMS (predominately Medicare)</b>				
	9,811,821	3.7	25,989,545	10.1
<b>Total Community Benefit plus unpaid Medicare costs per State of Texas rules</b>	<b>27,462,427</b>	<b>10.4</b>	<b>56,758,640</b>	<b>22.0</b>
<b>NET PATIENT REVENUE (NPR)*</b>	<b>262,455,752</b>		<b>258,053,735</b>	

\*All numbers are taken from the consolidated financial statements